

QueryGuard

Take Control of Your Query Data

IMPAXX's QueryGuard is a customizable plan that helps keep you ahead of your MSP obligations to Part C and D plans. We work with you to help avoid the pitfalls of unresolved liens.

As of December 11, 2021, the PAID Act requires the Centers for Medicare & Medicaid Services (CMS) to return the last three years of Part C and Part D plan history when identifying a beneficiary in the query process. This data is delivered via your monthly Query Response File.

Did you know that
Medicare Conditional
Payments do not include
recovery requests for
Medicare Part C and D?

If you are not communicating with Part C and D plans, you may settle a claim with unresolved liens and create additional steps that could have been avoided.

Stay Ahead of Your Obligations

With QueryGuard, the IMPAXX team works with you to:

- Use query data to contact Part C/D plans and notify them of a primary payer
- Resolve any resulting liens and address any communication received from Part C/D plans
- Maintain copies of all correspondence for file documentation
- Conduct training on the PAID Act, how Part C/D recovery works, and how it is different from traditional Medicare Part A/B Conditional Payments



Reduce

Reduce the complications of unresolved lien scenarios



Settle

Settle claims more completely without leaving amounts owed to Part C/D plans



Establish

Establish a more comprehensive MSP compliance process

Contact us today to find out how we can help you set up your own customized QueryGuard program.